

EXTRACTOR CORPORATION LIMITED WARRANTY

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

THE LIMITED WARRANTY CAN ALSO BE FOUND ONLINE AT <u>WWW.SUITMATE.COM</u>.

WE WARRANT THAT DURING THE WARRANTY PERIOD, THE PRODUCT WILL BE FREE FROM MATERIAL DEFECTS IN MATERIALS AND WORKMANSHIP.

WE DISCLAIM ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

SOME STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO SOME OF THE LIMITATIONS HEREIN MAY NOT APPLY TO YOU.

OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR OR REPLACEMENT AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT.

WHO MAY USE THIS WARRANTY?

EXTRACTOR CORPORATION, located at 685 Martin Drive, South Elgin, IL 60177 ("we" or "us" or "our") extends this limited warranty only to the consumer ("you") who originally purchased the product either directly from us, or from one of our approved distributors. It does not extend to any subsequent owner or other transferee of the product, except where such subsequent owner or transferee is the intended original end-user of the product.

WHAT DOES THIS WARRANTY COVER?

This limited warranty covers material defects in materials and workmanship of the SUITMATE product (the "**product**") for the Warranty Period and within the Warranty Territory as defined below.

WHAT DOES THIS WARRANTY NOT COVER?

This limited warranty does not cover any damage due to: (a) transportation beyond the delivery <u>by us</u> to either you or one of our approved distributors, as applicable; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.



WHAT IS THE PERIOD OF COVERAGE?

This limited warranty starts on the date of shipment of the product to you (whether from us or from one of our approved distributors) and lasts for twelve (12) months (the "Warranty Period"). The Warranty Period is not extended if we repair or replace the product. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

WHERE DOES THIS WARRANTY APPLY?

This limited warranty applies only to products sold or distributed in the United States (the "**Warranty Territory**").

WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

With respect to any materially defective product during the Warranty Period, we will, in our sole discretion, either repair or replace such product (or the defective part) free of charge. We will also pay for shipping and handling fees to return the repaired or replacement product to you.

HOW DO YOU OBTAIN WARRANTY SERVICE?

To obtain warranty service, you must call 800-553-3353, or 847-742-3532 or email our Customer Service Department at <u>info@suitmate.com</u> during the Warranty Period to obtain a Defective Merchandise Authorization ("**DMA**") number. No warranty service will be provided without a DMA number.

LIMITATION OF LIABILITY

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCE EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCE BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.